

# RETROFIT PROGRAM

## QA/QC Guidelines

### I've submitted my application, what's next?

Once your application has been submitted it will be assigned to a technical reviewer. The pre-approval process will take about two-three weeks to complete and during this time, you will receive either a formal notice from the IESO that your project has been pre-approved or your technical reviewer may notify you that your application requires further documentary evidence to support the application. This is referred to as quality assurance and quality control (QA/QC).

### Why would my application require QA/QC?

During the review it may be determined that your application is subject to mandatory QA/QC based on criteria that applies to all applications submitted to the Retrofit program. Mandatory QA/QC is required for projects that exceed the following total incentive amounts:

**Prescriptive Measures:** \$20,000 and **Custom Measures:** \$10,000

**Both prescriptive and custom measures:** QA/QC applies only if either the prescriptive or custom portion of the incentive meets the above thresholds; for example:

- If the **custom measure portion** is \$11,000 and the **prescriptive measure portion** is \$15,000, then it **meets** the QA/QC threshold
- If the **custom measure portion** is \$9,000 and the **prescriptive measure portion** is \$15,000, then it **does not** meet the QA/QC threshold

\*Please note that some applications for small projects that fall under these incentive amounts may be selected at random for QA/QC during the pre-approval process. If your project is chosen you will be notified by the technical reviewer, who will explain the requirements further and answer any questions you may have.

### What classifies as further documentary evidence?

Further documentary evidence includes photographs of baseline or current retrofit conditions and/or site visits by the technical reviewer of the Retrofit application. QA/QC requirements can vary slightly from project to project. Your technical reviewer will explain the QA/QC requirements once the review has begun.

### How long does QA/QC take?

The QA/QC process timing will vary as each project is unique. Please work with your technical reviewer to ensure all information is submitted and to keep up to date on the process. You can contact your technical reviewer directly to check in.