

Energy Affordability Program Roundtable

November 3, 2022

Objective

The IESO will be hosting the next meeting of the Energy Affordability Program (EAP) Roundtable on November 3, 2022, to support the successful delivery of energy-efficiency programming for the income-eligible customer segment. The EAP Roundtable focuses on facilitating dialogue with the income-eligible support sector with a goal of promoting EAP awareness, identifying challenges, best practices and opportunities to evolve our programming, and aligning industry efforts.

The objective of this meeting is to provide operational updates on income-eligible programming (IESO's EAP, Enbridge's Home Weatherization Program), share key findings from the IESO's 2021 EAP Program Evaluation, as well as provide a progress update on the EAP Program Enhancements.

	Agenda Item	Start Time
1	Welcome Remarks (Tam Wagner, Director, Energy Efficiency - IESO)	1:05 p.m.
2	IESO Business Updates (Nicole Hynum, Supervisor, Business Development - IESO) <ul style="list-style-type: none">• Overview of the Agenda• New Participant Introductions• Previous meeting (June 29, 2022) action items update• Standing program updates:<ul style="list-style-type: none">• Results to date• 2021 – 2024 CDM Framework Mid-Term Review update	1:10 p.m.
	Enbridge Business Updates (Corrie Morton, Supervisor, Affordable Housing Energy Conservation Programs - Enbridge) <ul style="list-style-type: none">• Standing program updates:<ul style="list-style-type: none">• Results to date• Operational insights• Marketing	1:30 p.m.

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<p>4 2021 EAP Evaluation Results (Joanne O'Donnell, Senior Project Manager - NMR Group, Inc.)</p> <ul style="list-style-type: none"> • Overview and discussion of results 	1:50 p.m.
<p>5 Update on EAP Near-Term Enhancements (Multiple, IESO)</p> <ul style="list-style-type: none"> • Indigenous Outreach Strategy – Nicole Hynum • Comprehensive Offering Eligibility Criteria – Haneef Ansari, Senior Analyst Program Design • Program Marketing Enhancements – John Cannella, Marketing Advisor 	2:25 p.m.
<p>6 Upcoming EAP Roundtable Survey (Nicole Hynum, Supervisor Business Development – IESO)</p> <ul style="list-style-type: none"> • Survey approach and timing 	3:45 p.m.
<p>7 Closing Remarks (Nicole Hynum, Supervisor Business Development – IESO)</p>	3:55 p.m.
<p>8 End of EAP Roundtable</p>	4:00 p.m.