



# Save on Energy Programs

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# Energy-Efficiency Programs

- Ontario businesses, large and small have access to incentives for retrofits and other energy-efficiency projects to see lowered energy costs.
  - Retrofit Program
    - Lighting, HVAC, refrigeration, controls, VFD's
    - Province-wide
  - Small Business Lighting
    - Direct install
    - Up to \$2,000 in lighting
    - Province-wide



# Energy-Efficiency Programs (continued)

- Demand Control Kitchen Ventilation (DCKV)
  - Was Custom; now Prescriptive
  - Enbridge managing electricity incentive via their Install program

# Energy-Efficiency Programs (continued)

- Local Programs – through local electric utilities (LDCs)
  - Refrigeration Efficiency Program
    - Peterborough Utilities, Kitchener Wilmott Hydro, London Hydro, Oshawa Public Utilities, Waterloo North Hydro
    - Program info on LDC websites
  - Business Refrigeration Incentive Program
    - Alectra service area only
    - Will be in market very soon



# Energy-Efficiency Programs

- Incentives for energy-efficiency upgrades for customers of all sizes
- Projects must be pre-approved before project start – or customer assumes risk
- Applications pre-approved before May 1, 2019 will continue to be managed by the LDC

## Prescriptive Track

- Ideal for quick system upgrades
- Incentive amounts are predefined based on the specifications of the item being installed
- Examples include: lighting replacements, variable frequency drives etc.

## Custom Track

- Incentives are based on energy savings over pre-project baselines
- All custom track incentives are capped at 50 percent of project cost
- Added social housing incentive that doubles the participant incentive, capped at 50 percent of project cost

# Retrofit Program Timelines

- Applications with LDCs need to be approved for payment by December 31, 2020
  - All post project submission documents submitted in time to allow LDCs to verify savings
  - May include site visits, etc.
  - Leave ample time e.g. 2 months if at all possible



# Retrofit Program Timelines (continued)

- Applications with the IESO delivery partners need to be pre-approved by December 31, 2020
- Submit in time to allow the delivery partner to review / pre-approve the application
- May include site visits, etc.
- Leave ample time e.g. 2 months if at all possible



# Retrofit Program Support

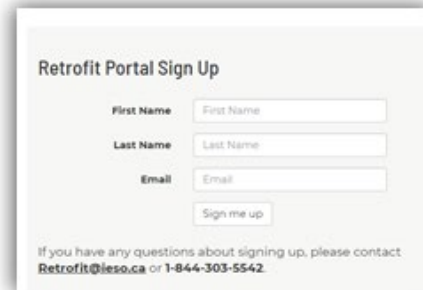
- Save on Energy representatives are available across the province
- Provide assistance with the application process:
  - Identifying energy-efficient opportunities
  - Providing advice on how to proceed with eligible energy-efficient projects
- Full review and approvals of customer applications
  - Support in ensuring all necessary paperwork and documentation is complete





# Retrofit Program Support (continued)

- Questions about Retrofit program? [retrofit@ieso.ca](mailto:retrofit@ieso.ca) or 1-844-303-5542
- Retrofit support line can also connect you with a Save on Energy Representative
- Visit the retrofit portal to access how to videos and tips



Retrofit Portal Sign Up

First Name

Last Name

Email

If you have any questions about signing up, please contact [Retrofit@ieso.ca](mailto:Retrofit@ieso.ca) or 1-844-303-5542.



### Application Resources

Use our Top Tips document to ensure your Retrofit application has a smooth ride through its technical review.

Have a question about QA/QC? We have you covered. Download our guide to learn more about the QA/QC process.

Read our best practices on taking and submitting photos for your Retrofit application.

<b>TOP TIPS FOR A SMOOTH APPLICATION</b> PDF 	<b>QA/QC GUIDELINES</b> PDF 	<b>PHOTO REQUIREMENTS</b> PDF 
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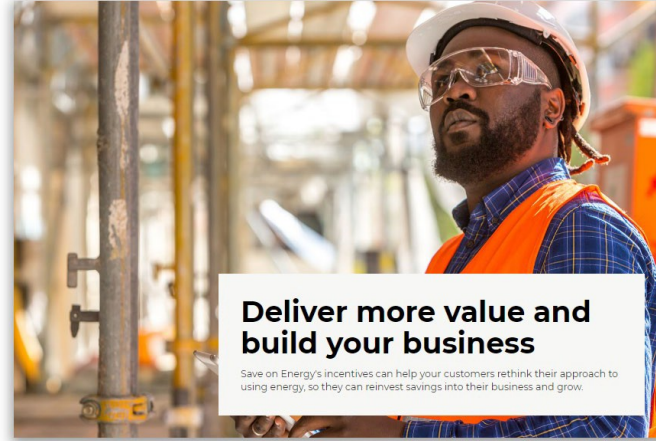
# Online Resources

- **Support Guides:**
  - Application Tips
  - QA/QC Guide
  - Application Step Chart
  - Portal User Guide
  - How-To Videos
  - Program Webinars
- **FAQ's**



# Save on Energy for Trade Allies

- Trade professionals are an essential source of information for business customers



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