

# Save on Energy Programs

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# Energy-Efficiency Programs

- Ontario businesses, large and small have access to incentives for retrofits and other energy-efficiency projects to see lowered energy costs.
  - **Retrofit Program**
    - Lighting, HVAC, refrigeration, controls, VFD's
    - Province wide
  - **Small Business Lighting**
    - Direct install
    - Up to \$2,000 in lighting
    - Province wide
  - **Demand Control Kitchen Ventilation (DCKV)**
    - Was Custom; now Prescriptive
    - Enbridge managing electricity incentive via their Direct Install program



# Energy-Efficiency Programs

- Local Programs – through local electric utilities (LDCs)
  - Refrigeration Efficiency Program
    - Peterborough Utilities, Kitchener Wilmott Hydro, London Hydro, Oshawa Public Utilities, Waterloo North Hydro
    - Program info on LDC websites
  - Business Refrigeration Incentive Program
    - Alectra service area only
    - Will be in market very soon



# Retrofit Program Overview

- Incentives for energy-efficiency upgrades for customers of all sizes
- Projects must be pre-approved before project start – or customer assumes risk
- Applications pre-approved before May 1, 2019 will continue to be managed by the LDC

## Prescriptive Track

- Ideal for quick system upgrades
- Incentive amounts are predefined based on the specifications of the item being installed
- Examples include: lighting replacements, variable frequency drives etc.

## Custom Track

- Incentives are based on energy savings over pre-project baselines
- All custom track incentives are capped at 50 per cent of project cost
- Added social housing incentive that doubles the participant incentive, capped at 50% of project cost

# Retrofit Program Timelines

- Applications with LDCs need to be approved for payment by December 31, 2020
  - All post project submission documents submitted in time to allow LDCs to verify savings
  - May include site visits, etc.
  - Leave ample time e.g. 2 months if at all possible
- Applications with the IESO delivery partners need to be pre-approved by December 31, 2020
  - Submit in time to allow the delivery partner to review / pre-approve the application
  - May include site visits, etc.
  - Leave ample time e.g. 2 months if at all possible



# Retrofit Program Support

- Save on Energy representatives are available across the province
- Provide assistance with the application process:
  - Identifying energy-efficient opportunities
  - Providing advice on how to proceed with eligible energy-efficient projects
- Full review and approvals of customer applications
  - Support in ensuring all necessary paperwork and documentation is complete



# Retrofit Program Support

- Questions about Retrofit program?  
[retrofit@ieso.ca](mailto:retrofit@ieso.ca) or 1-844-303-5542
- Retrofit support line can also connect you with a Save on Energy Representative
- Visit the [retrofit portal](#) to access how to videos and tips

Retrofit Portal Sign Up

First Name

Last Name

Email

If you have any questions about signing up, please contact [Retrofit@ieso.ca](mailto:Retrofit@ieso.ca) or 1-844-303-5542.

## Application Resources

Use our Top Tips document to ensure your Retrofit application has a smooth ride through its technical review.

**TOP TIPS FOR A  
SMOOTH APPLICATION**  
PDF



Have a question about QA/QC? We have you covered. Download our guide to learn more about the QA/QC process.

**QA/QC GUIDELINES**  
PDF



Read our best practices on taking and submitting photos for your Retrofit application.

**PHOTO REQUIREMENTS**  
PDF



# Online Resources

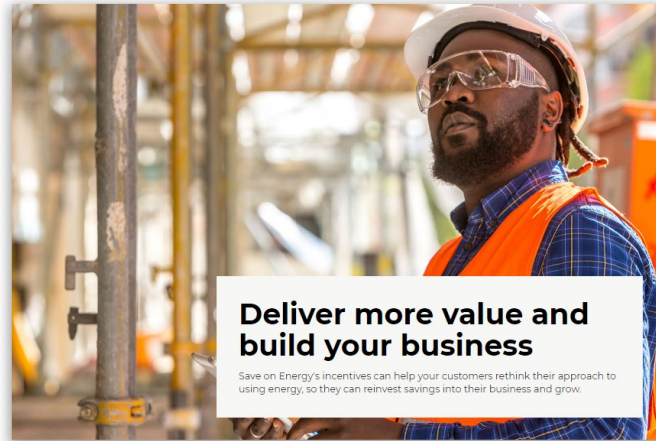
- Support Guides:
  - Application Tips
  - QA/QC Guide
  - Application Step Chart
  - Portal User Guide
  - How-To Videos
  - Program Webinars
- FAQ's





# Save on Energy for Trade Allies

- Trade professionals are an essential source of information for business customers



Training and Support

News and Updates

Programs and Technologies

Apply for Retrofit Incentives

Knowledge Centre

Subscribe to the  
Allies Newsletter

[saveonenergy.ca/AlliesNews](https://saveonenergy.ca/AlliesNews)

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